## NOTICE TO CUSTOMERS

Pursuant to Section 367.081(4)(b), Florida Statutes, water and wastewater utilities are permitted to "pass-through" without a public hearing a change in rates resulting from an increase or decrease in rates charged for utility services received from a governmental agency, and which services were redistributed by the utility to its customers. Ni Florida, Inc.'s Hudson system purchases bulk wastewater service from Pasco County, and its Tamiami system purchases water from Lee County. Pasco County and Lee County have recently increased the rates charged to Ni Florida, Inc.

Under the provisions of Sections 367.081 (4)(a), Florida Statutes, and Public Service Commission Rule 25-30.420, Florida Administrative Code, investor-owned water and sewer utilities, such as Ni Florida, Inc. are allowed to increase their rates annually based on inflation.

On May 9, 2024, Ni Florida, Inc. filed for the 2024 price index/pass-through increase.

The Commission staff has reviewed the 2024 index/pass-through filing for accuracy and completeness.

The actual across-the-board 2024 index rate increases are 2.22% for water (Lee County) and 1.20% for wastewater services (Pasco County). In addition, an increase in the gallonage charge for wastewater service (Pasco County) of \$0.16 per thousand gallons of usage, and an increase in the gallonage charge for water (Lee County) of \$0.22 per thousand gallons of usage, results from application of the pass-through increase.

These new rates will go into effect on July 9, 2024, and will appear on your bills after that date.

Sincerely,

Ni Florida, Inc.